

# Important Ticket Details

## Online Ticket Sales

Tickets must be purchased **online in advance**, not in person or over the phone.

## Days/Entry Times

All tickets are for a specific day and entry time window (ex. 5:00 – 5:30 p.m.). You must enter during your time window but may stay as long as you like. We encourage you to visit after 7:00 p.m. to avoid larger crowds. The final ticket entry time will be 8:00 p.m. each night, with the show ending at 9:00 p.m.

## Non-refundable

Tickets are not refundable, but can be given to someone else for the same date, time and price category you registered.

## QR Codes Required for Check In

After purchasing tickets you will receive a confirmation email that includes a **“Go to your tickets”** link. Please click on this link to view your tickets. See a sample ticket below. You will need to either **print your tickets** or **have them available on your phone** when you check in for the light show. **We will scan the QR code on the ticket to check you in.**

Winter Wonderscape  
**1 Member Adult** — 12/31/22 @ 6pm  
Booking #143671505 • Name: Renee Rule



*Sample Winter Wonderscape ticket with QR code*

## Please read your confirmation email carefully!

Your confirmation email will include important information about Winter Wonderscape. Please take the time to read through everything.

**For any questions, ticket changes or trouble registering please email us at [rgregistration@iastate.edu](mailto:rgregistration@iastate.edu)**